Cheat Sheet for Understanding Your Home Warranty Coverage

With over 40 years of tried-and-true experience under our belts, we have developed coverage options and conditions that simply work.

Be sure to familiarize yourself with the finer points of American Home Shield® Home Warranty coverage below:

• A Home Warranty is not an emergency service. Be sure to have contingency plans in place in case of a breakdown.

• Our Home Warranty covers the repair and replacement of many components of home systems and appliances, like refrigerators, washers, dryers, air conditioning, and more, but it does not necessarily cover the whole system.

• An appliance or system must be in working condition at the time the contract was written, and our home warranty plans only cover breakdowns due to normal wear and tear.

• On some items there are limits, and coverage varies by state, so be sure to thoroughly read your contract to understand what is specifically covered.

• American Home Shield is not responsible for malfunctions from fire, freezing, water damage, misuse, abuse or mistreatment of equipment and several other causes of malfunction.

• American Home Shield won’t perform services or pay costs involving hazardous materials. Examples include: mold, mildew, lead paint and asbestos.

• American Home Shield is also not responsible for secondary damage that results from a damaged appliance or system, such as spoiled food from a broken refrigerator.

• Please note images pictured above are only covered in the Appliance, Build Your Own and Combo home warranty plans.

To setup or access your account online, visit ahs.com
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